

SAFETY GUIDELINES - PLEASE READ BEFORE USE

- ⚠ **WARNING:** Read and understand these instructions before assembling or using the Step-Up Stool. If you do not understand any part of these instructions, contact a healthcare professional for direction in the use of this product. If the stool is not properly installed, personal injury and damage to the stool could result.
- ⚠ **WARNING:** If components are damaged or missing, contact your GF authorized distributor immediately. **DO NOT** use substitute parts. Non-Grafco replacement parts could cause personal injury and damage to the stool.
- ⚠ **WARNING:** This product has a maximum weight capacity of 250 lb, **EVENLY DISTRIBUTED.**
- ⚠ **WARNING:** Cancer and Reproductive Harm - www.p65warnings.ca.gov.
- ⚠ **WARNING:** GF Health Products, Inc. assumes no responsibility for any damage or injury caused by improper assembly or use of this product.

INTENDED USE

The intended use of this Step-Up Stool is to extend your reach for objects within your arm span.

UNPACKING INSTRUCTIONS

Remove stool from carton and protective packaging. Check for obvious damage to the carton or its contents. If damage is evident, do not use the product; notify the carrier and your GF authorized distributor for further instruction.

OPERATION

- ⚠ **WARNING:** Ensure user is physically capable of using stool.
- ⚠ **WARNING:** Do not use the stool on wet or slippery surfaces.
- ⚠ **WARNING:** Always ensure stool is securely positioned during use. For proper balance and stability, always stand on the middle of the step. All four leg tips **MUST** be in contact with floor at all times.
- ⚠ **WARNING:** Do not put downward weight on one side of the stool. Do not reach or lean if you must shift your weight to do so.

CLEANING AND MAINTENANCE

- ⚠ **WARNING:** Inspect the stool weekly for proper function and wear. If any component is not in proper working order or appears worn, contact your GF authorized distributor immediately for repair or appropriate replacement parts.
- ▲ **NOTICE:** **DO NOT** use solvents, abrasive cleaners, or scouring pads on any part of the stool.

To clean stool, use a mild soap and water solution and a clean cloth. Rinse with clear water, then dry with a soft cloth. Ensure that stool is well rinsed before using.



GF1840C-2
Step-Up Stool

LIMITED WARRANTY

SCOPE OF WARRANTY

GF Health Products, Inc. ("GF") warrants to the original purchaser only that it will replace or repair components, at GF's sole discretion, that are defective in material or workmanship under normal use and service. All warranties are conditioned upon the proper use of the products strictly in accordance with good commercial practice and applicable GF instructions and manuals, including proper use and maintenance. To the extent that a component is warranted by a third party, GF conveys all of its rights under that warranty to the original purchaser, to the extent permitted. This limited warranty shall only apply to defects that are reported to GF's customer service team within the applicable warranty period and which, upon examination by GF or its authorized representative, prove to be a warranty item. This limited warranty is not transferable. Within the guidelines set forth in this document, this product is warranted for one (1) year. The applicable warranty period shall commence from date of shipment to the original customer, unless there is an expiration date on the component in which case the warranty shall expire on the earlier of warranty period or the expiration date.

OBTAINING WARRANTY SERVICE

This limited warranty shall only apply to defects that are reported to the Distributor from whom the Customer purchased the product within the applicable warranty period. If there is not a Distributor, you must contact GF directly by calling 1.770.368.4700, sending a fax request to 1.770.368.2386, or by e-mailing a request to cs@grahamfield.com. Specific directions will be provided by the Customer Service Representative. Failure to abide by the specific directions will result in denial of the warranty claim.

EXCLUSIONS

The warranty does not cover and GF shall not be liable for the following:

- 1) Defects, damage, or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- 2) Products which are not installed, used, or properly cleaned and maintained as required in the official manual for the applicable product;
- 3) Products considered to be of a non-durable nature including, but not limited to: tips, casters, filters, fuses, gaskets, lubricants, and charts;
- 4) Accessories or parts not provided by GF;
- 5) Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing, in advance, by GF;
- 6) Any labor or shipping charges incurred in the replacement part installation or repair;
- 7) Costs and expenses of regular maintenance and cleaning; and
- 8) Representations and warranties made by any person or entity other than GF.

ENTIRE WARRANTY, EXCLUSIVE REMEDY AND CONSEQUENTIAL DAMAGES DISCLAIMER

THIS WARRANTY IS GF'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. GF MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF ANY MODEL OR SAMPLE WAS SHOWN TO THE CUSTOMER, SUCH MODEL OR SAMPLE WAS USED MERELY TO ILLUSTRATE THE GENERAL TYPE AND QUALITY OF THE PRODUCT AND NOT TO REPRESENT THAT THE PRODUCT WOULD NECESSARILY CONFORM TO THE MODEL OR SAMPLE IN ALL RESPECTS. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PARTS. GF SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO: DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER, OR EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS.

The warranties contained herein contain all the representations and warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto. The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty, collateral contract or other assurance, except those set out in this document.

For additional information on this product or this warranty, please contact a GF Customer Service Representative.

NOTES:

- 1) Additional terms and conditions may apply.
- 2) Freight claims must be notated on the appropriate shipping documents and must be made with immediacy. International, federal and state regulations govern specific requirements for freight claims. Failure to abide by those regulations may result in a denial of the freight claim. GF will assist you in filing the freight claim.
- 3) Claims for any short shipment must be made within three (3) days of the invoice date.



1.770.368.4700

Information contained herein is subject to change.

The most current and complete product information can be found on our website.

www.grahamfield.com

Follow us on  

© 2020, GF Health Products, Inc. All Rights Reserved.

Grafco is a trademark of GF Health Products, Inc., One Graham-Field Way, Atlanta GA 30340-3140

GF Health Products, Inc. is an ISO 13485:2016 /MDSAP Certified Company.

Manufactured for GF Health Products, Inc.

Made in China