

- ⚠ **WARNING: Important! Read and understand these instructions before installing or using the Universal Headrest Pillow. If you do not understand any part of these warnings or instructions, contact a healthcare professional for direction in the use of this product.**
- ⚠ **WARNING: If components are damaged or missing, contact your GF distributor immediately. DO NOT use substitute parts. Use only Lumex replacement parts.**
- ⚠ **WARNING: Cancer and Reproductive Harm - www.p65warnings.ca.gov.**
- ⚠ **WARNING: GF Health Products, Inc. assumes no responsibility for any damage or injury caused by improper assembly, installation or use of this product.**

INTENDED USE

The Lumex Recliner Universal Headrest Pillow is to be used with Lumex Specialty Healthcare Seating. The Universal Headrest Pillow fits all Lumex Specialty Seating and has been designed to enhance the comfort and head support of the patient when using a recliner. **INSTALLATION**

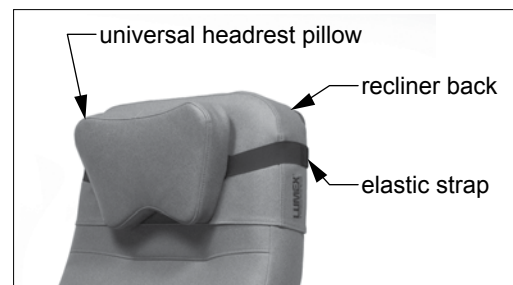
The Lumex Universal Headrest Pillow can be installed on any Lumex Recliner by fastening the two elastic straps.

1. Place the pillow on the back of the recliner as shown at right and pull the elastic strap on each side until both straps are taut.
2. Secure the pillow in position by pressing the hook and loop sections of the elastic straps together behind the recliner.

OPERATION

Pillow Position

1. Once the patient is positioned in the recliner, adjust the pillow under the patient's head to the position where it offers the most support and comfort.
2. The pillow features a unique angled shape and contour to maximize patient comfort by offering two different neck contours, one small and one large. In addition, the larger end of the pillow offers a higher level of support. Depending on the patient's size and needs, either side can be placed under the patient's head. By adjusting the position and side of the pillow under the patient's head/neck, the optimum level of comfort can be achieved.
3. Adjust the pillow's position under the patient's head for maximum comfort and support. Readjust as necessary.



MAINTENANCE AND CLEANING:

To clean the Lumex Universal Headrest Pillow, choose the appropriate step below:

Step	Stain being treated	Clean	Finish
1	Eye shadow, mascara, grease, black felt tip pen, crayon, chocolate, suntan lotion, hair and body oils	Remove excess spill with a damp cloth, then clean with a 1:1 mix of liquid dish soap and water	Rinse thoroughly with clean water, then pat surface dry with a clean cloth
2	Red lipstick	Use a straight application of concentrated cleaner such as Formula 409® or Fantastik®	
3	Blood, urine, feces, oil base paint, tar, and asphalt	Use a 1:1 solution of ammonia and water or a 1:4 solution of bleach and water	
4	All other tough stains: use a soft cotton cloth saturated with the cleaning material, rub the stain in circles 10 times, pat dry with another soft cotton cloth, and check the results before moving to next step	a) Use a straight application of naphtha (lighter fluid) b) If the stain persists, use a 1:1 solution of isopropyl alcohol and water c) If the stain persists, use undiluted isopropyl alcohol	

LIMITED WARRANTY

SCOPE OF WARRANTY

GF Health Products, Inc. ("GF") warrants to the original purchaser only that it will replace or repair components, at GF's sole discretion, that are defective in material or workmanship under normal use and service. All warranties are conditioned upon the proper use of the products strictly in accordance with good commercial practice and applicable GF instructions and manuals, including proper use and maintenance. To the extent that a component is warranted by a third party, GF conveys all of its rights under that warranty to the original purchaser, to the extent permitted. This limited warranty shall only apply to defects that are reported to GF's customer service team within the applicable warranty period and which, upon examination by GF or its authorized representative, prove to be a warranty item. This limited warranty is not transferable. Within the guidelines set forth in this document, this product is warranted for one (1) year. The applicable warranty period shall commence from date of shipment to the original customer, unless there is an expiration date on the component in which case the warranty shall expire on the earlier of warranty period or the expiration date.

OBTAINING WARRANTY SERVICE

This limited warranty shall only apply to defects that are reported to the Distributor from whom the Customer purchased the product within the applicable warranty period. If there is not a Distributor, you must contact GF directly by calling 1-770-368-4700, sending a fax request to 1-770-368-2386, or by e-mailing a request to cs@grahamfield.com. Specific directions will be provided by the Customer Service Representative. Failure to abide by the specific directions will result in denial of the warranty claim.

EXCLUSIONS

The warranty does not cover and GF shall not be liable for the following:

- 1) Defects, damage, or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- 2) Products which are not installed, used, or properly cleaned and maintained as required in the official manual for the applicable product;
- 3) Products considered to be of a non-durable nature including, but not limited to: casters, filters, fuses, gaskets, lubricants, and charts;
- 4) Accessories or parts not provided by GF;
- 5) Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing, in advance, by GF;
- 6) Any labor or shipping charges incurred in the replacement part installation or repair;
- 7) Costs and expenses of regular maintenance and cleaning; and
- 8) Representations and warranties made by any person or entity other than GF.

ENTIRE WARRANTY, EXCLUSIVE REMEDY AND CONSEQUENTIAL DAMAGES DISCLAIMER

THIS WARRANTY IS GF'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. GF MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF ANY MODEL OR SAMPLE WAS SHOWN TO THE CUSTOMER, SUCH MODEL OR SAMPLE WAS USED MERELY TO ILLUSTRATE THE GENERAL TYPE AND QUALITY OF THE PRODUCT AND NOT TO REPRESENT THAT THE PRODUCT WOULD NECESSARILY CONFORM TO THE MODEL OR SAMPLE IN ALL RESPECTS. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PARTS. GF SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO: DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER, OR EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS.

The warranties contained herein contain all the representations and warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto. The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty, collateral contract or other assurance, except those set out in this document.

For additional information on this product or this warranty, please contact a GF Customer Service Representative.

NOTES:

- 1) Additional terms and conditions may apply.
- 2) Freight claims must be notated on the appropriate shipping documents and must be made with immediacy. International, federal and state regulations govern specific requirements for freight claims. Failure to abide by those regulations may result in a denial of the freight claim. GF will assist you in filing the freight claim.
- 3) Claims for any short shipment must be made within three (3) days of receipt of the product. Information contained herein is subject to change.

The most current and complete product information can be found on our website.
www.grahamfield.com



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